

2022-2023

# POLK COUNTY RESOURCE CENTER

## ANNUAL REPORT



739 FUNDING REQUESTS  
**\$961,820.33 CASH**



### MONMOUTH

283 Requests  
\$292,652.12  
39% of Requests

### DALLAS

193 Requests  
\$223,405.45  
26% of Requests

### FALLS CITY

11 Requests  
\$10,024.28  
1% of Requests

### WEST SALEM

108 Requests  
\$198,962.22  
15% of Requests

### INDEPENDENCE

124 Requests  
\$220,408.46  
17% of Requests

### OTHER

17 Requests  
\$12,125.30  
2% of Requests

### DROP-IN NEEDS

In addition to supporting financial requests, the Resource Center provides essential items such as food boxes, hygiene kits, diapers, formula, and support for transportation. In the 2022-23 fiscal year, more than **2,300** households received these services.

### Housing Navigation Services

Within the Resource Center there are dedicated staff working in partnership with the West Valley Housing Authority and the Oregon Department of Human Services to help families and individuals navigate barriers to sustainable housing. The caseload for this program averages 20 households at a time.

### ENERGY ASSISTANCE

The Resource Center connected **342** households to the Energy Assistance program. From these referrals, an additional **\$331,970** in assistance was granted through the energy assistance program.

More than 70% of all clients served this year were new to the Energy Assistance program or had not received assistance in more than 3 years.

### HOMELESS OUTREACH & PREVENTION

The Polk County Resource Center now has dedicated staff who work with those who are at risk or currently experiencing homelessness to overcome barriers to permanent housing. Additionally, staff work with local landlords and community partners to help understand homelessness and housing needs in rural communities.



# 2022-23 FUNDING PARTNERS

These funds were provided to directly support client needs. Additional funding is provided by many of these partners to support operations such as staffing

**Mid-Willamette Valley Community Action Agency \$657,072.21**

**City of Monmouth \$116,260.77**

**City of Independence \$83,427.15**

**Family Promise \$15,597.30**

**West Valley Housing Authority \$15,223.32**

**Polk County Service Integration \$13,394.93**

**Dallas Community Foundation \$12,096.94**

**Marion & Polk Early Learning Hub, Inc. \$11,900**

**The Salvation Army \$10,992**

**Dallas Ministerial Association \$7,848.40**

**Oregon Community Foundation \$3,589.81**

**Other \$14,417.50**

## Operations Funding

These were secured through granting and contract processes to support operational needs such as staffing, supervision, and technology.

- **Mid-Willamette Valley Community Action Agency \$75,000,000**
- **Oregon Department of Human Services \$99,000**
- **West Valley Housing Authority \$88,000**
- **Culbert Jackson Townhomes Project \$10,000**
- **HB 4123 Pilot Funding \$200,000**

## SUCCESS!

A local family visited the Monmouth Resource Center recently because the member of the family with the primary income was in a car accident which left them in the intensive care unit and unable to pay their rent for the month. The Resource Center was able to assist this family with their rent, keeping them housed until he was able to return to work. In addition to their rent, this family was also connected with a number of other community resources such as food.

## RESOURCE CENTER PARTNERSHIPS

The goal of the Resource Center model is to be a hub that provides access to all community resources. In addition to the services provided by the Family & Community Outreach Department, the following partners have provided regular services to the community through the Resource Center:

- **Community Action Agency:** ARCHES, Energy Assistance, Child Care Resource & Referral
- **Financial Beginnings:** Financial Literacy workshops
- **How Money Works:** One on one financial coaching
- **OHSU School of Nursing:** Case management for those with chronic health conditions
- **K Insurance:** Medicare, Marketplace, and Oregon Health Plan Assistance

## HOLIDAY ASSISTANCE PROGRAM

In partnership with Dallas Christmas Cheer and Toys for Tots, the Polk County Holiday Assistance program served more than 1,200 families this holiday season with toys and food.

- **2,100** adults and
- **3,200** children.

This year, the project raised more than **\$7,000** in cash donations. Just over **200** community members, groups, and organizations adopted families.

