

Community Resources

- Polk County Developmental Disabilities Program
503.831.5969
- Polk County Mental Health
503.623.9289
- NW Seniors & Disability Services
503.831.0581
- Social Security Admin. 866-593-1559
- Children's Guild 503.370.8990
- Vocational Rehab 503.378.2483
- Child Development Rehabilitation Center 800.452.3563
- Sable House (crisis hotline)
503.623.4033
- Northwest Human Services (crisis hotline) 800.560.5535
- Dallas Community Action Resource Center (energy/rent) 503.623.8429
- Polk County Housing Authority
503.623.8387
- Early Intervention 503.435.5900
- ARC of Oregon 503.581.2726
- Wheels/Dial-A-Ride 503.585.5187
- Disability Rights Oregon
800.452.1694

Polk County Developmental
Disabilities Program
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Polk County Developmental Disabilities Program

Services Coordination



Polk County
Human Services

Service Coordination

Polk County Developmental Disabilities Program offers service coordination to individuals who are eligible for services due to an intellectual disability and/or a developmental disability. This is in accordance with the Oregon Administrative Rule 411-320-0010. It states, "Service Coordination means an organized service to assist individuals to select, obtain, and utilize resources and services."

Services Provided

- ❖ Eligibility Determination
- ❖ Protective Services
- ❖ Resource and Referral
- ❖ Arrange for and/or provide Technical Assistance
- ❖ Crisis Diversion Services
- ❖ Gateway to Adult Support Service Brokerage
- ❖ Family Support Services
- ❖ Residential & Vocational Development
- ❖ Monitor State Funded Services
- ❖ High-School Transition Planning
- ❖ Advocacy

Service Coordination services are offered at no cost to the individual/family. Direct care services (for example, respite, residential and vocational services) are available, as funds are available.

Commonly Asked Questions

Q Why do I need a Services Coordinator?

A With the diversity of experience that your Polk County Services Coordinator has, he or she may have ideas about how to access services that you may not have been aware of. Your Services Coordinator, working with a team of other professionals, can help you select, obtain, and utilize resources and services that are specific to you.



Q How do you differ from other services?

A We specifically address issues regarding individuals with developmental disabilities. We believe that each person we serve is an individual with specific needs and goals. We strive to tailor our service to the whole person or whole family rather than just looking at the disability. Rather than providing a single service, we are more like an agent who acts as a guide to many services.



Q When should I call my Services Coordinator?

- A** You should call
- When you want information about services or agencies.
 - When you need support working with a school or agency.
 - When you are confused about eligibility for various programs.
 - When you want someone to brainstorm ideas
 - When you need ideas about various types of financial assistance.

- When you are concerned about possible resources in the future.
- When you want information about residential or vocational possibilities.
- When you need immediate assistance with a crisis.



Q What kind of customer service can I expect?

A Your Services Coordinator will make contact with you at least once yearly. This meeting is to assist in determining your needs, desires and dreams; what family supports are needed; and eligibility for various services. This meeting can be at your home or our office. You do not have to wait a year to have contact with your Services Coordinator. Our office is open 8:00am to 5:00pm Monday through Friday. If your Services Coordinator is unavailable, and you have an immediate concern, please ask for an available Services Coordinator. Polk County Developmental Disability Services Coordinators strive to provide assistance working with their extensive resources, services, and expertise. The Services Coordinators of Polk County have a wide variety of work experience, education, and expertise in providing assistance to individuals with developmental disabilities of all ages and culture.



Please call our office!

503.831.5969

http://www.co.polk.or.us/Mental_Health